

**REQUEST FOR PROPOSAL FOR ENGAGING COURIER SERVICE TO
CHENNAI CIRCLE**

**GENERAL ADMINISTRATION SECTION,
CIRCLE OFFICE, 524, ANNA SALAI,
TEYNAMPET, CHENNAI
PH: 044- 2432 6011
Email: pecochn@canarabank.com**

RFP NO: P&E CHN/ 04 / 2023-2024 DT: 04.03.02024

CIRCLE OFFICE CHENNAI
NOTICE INVITING OFFERS (NIO)

Description	Details
RFP No. and Date	RFP NO: P&E CHN/ 04 / 2023-2024 DT: 04.03.02024
Brief Description of the RFP	REQUEST FOR PROPOSAL FOR ENGAGING COURIER SERVICE TO CHENNAI CIRCLE
Bank's Address for Communication	Assistant General Manager, Canara Bank, Premises & Estate Section, Circle Office , 524, Anna Salai, Teynampet, Chennai-600018 Telephone(Landline) - 044-24335722 Email: pecochn@canarabank.com
Date of Issue of RFP	Can be downloaded free of cost from Canara Bank's web site, https://canarabank.com/tenders & & http://eprocure.gov.in from 04.03.2024 onwards.
Security Deposit (Refundable) deposited by the successful bidder	Rs. 75,000/-
Last Date and Time for Submission of Bids	18.03.2024 AT 3.00 pm
Date, Time & Venue of opening of Bids	18.03.2024 AT 3.30 pm
Pre-bid Meeting Date & Time	Pre-bid meeting shall be conducted at site location on 08.03.2024 at 12.00 pm. Pre-bid Queries to e-mail pecochn@canarabank.com must reach us on or before 07.03.2024 by 05.00 pm.
This document can be downloaded from following website http://canarabank.com/tenders Any amendments, modifications, Pre Bid replies & any communication etc. will be uploaded in the Bank's website only http://canarabank.com/tenders . No individual communication will be sent to the individual bidders.	

The Bank will not be bound to accept the lowest tender and reserves the right to accept or reject any or all the tenders without assigning any reason whatsoever.

Place : Chennai
Date: 04.03.2024

Assistant General Manager
Canara Bank, P&E Section,
Circle Office, Chennai.

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CANARA BANK invites applications from well established, resourceful and experienced COURIER SERVICES PROVIDERS for their day to day transit of consignments /letters/other papers/parcels on a regular basis throughout India, which includes, pick-up and delivery of the items at doorsteps.

This proposal contains Terms and conditions and financial bid which should be submitted in separate closed envelop. Terms and conditions will be evaluated on various parameters mentioned below. Only those bids which suits our terms and conditions will be shortlisted for financial bid.

1) ELIGIBILITY CRITERIA:

S.N	Criteria	Documents Required
1.	Minimum 5 years of experience as on 31.12.2023 in offering complete courier services for any reputed organizations/MNCs, Banks, Institutions, Commercial establishments on annual contract basis.	1. Copies of registration certificate of the firm 2. Order copies older than 5 years from 31.12.2023.
2.	The Agency should have at least three valid contracts for similar work for any Government organization.	Valid extant Order copies as a proof and satisfactory delivery certificate from the respective offices indicating the order value.
3	The average annual turnover of the Agency should be at least Rs. 50.00 lacs in the last three accounting years ending 31.12.2023. Proof of which shall be submitted by way of IT returns, Audited Balance Sheet or Auditor's Certificate.	1. Audited Balance Sheet and P & L Account for the three years mentioned. 2. Certificate from Chartered Accountant for sales turnover in each of the last three financial years i.e. 2020-2021, 2021-2022, 2022-2023 for Courier service.
4	The Agency should have valid GSTIN, PAN number, PF registration Number and ESI registration Number.	Valid documents should submit along with this tender.
5	The Agency should have the required conveyance facility for pick-up and delivery of the consignments.	Details to be provided.

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6	The bidder should not be a blacklisted/debarred company as on the date of submission of RFP by any Government Department /Financial Institution/ Public sector Units/Scheduled Commercial bank in India.	In this respect, the Bidders shall submit declaration as per prescribed format on their Company Letter head duly sealed & signed.
7.	The Bidder should have their representative/ local branch office in Chennai city/ Tamilnadu for operational convenience.	Copy of representative/ local branch address along with document proof i.e lease agreement of the firm entered with landlord.

Note: The bidder should submit the copy of declaration in company letter head stating that the firm has not given any sub contract to any other firm for operational purpose.

2) THE SCOPE OF WORKS:

- a) To collect the consignments from the Branches/offices under Chennai CO daily.
- b) To deliver the consignments in time without any damage or delay at Branch/office daily.
- c) To give the receipt/POD for all the consignments.
- d) Pick up the courier, covers, packets, consignments from Offices / Sections of the Bank's Circle Office at 524, Anna Salai, Teynampet, CHENNAI – 600 018 and all Branches / Offices coming under Chennai Circle and deliver to the branches / offices situated in all over India within the specified time.
- e) The pick-up will be on a daily basis and timings for such pick-ups will be at 4.30 PM.
- f) At the time of collection of the courier, covers, packets, consignments an acknowledgement is given in the form of a shipper's copy of the Airway bill / Surface transport bill duly signed by the representatives of the couriers.
- g) The Courier Agency shall supply adequate quantity of consignment notes for the use of any of the offices/sections of Circle Office of the Bank.
- h) The Courier agency shall deliver the courier, covers, packets; consignments meant for the addressee against their acknowledgement/s. Signed acknowledgement/s (POD's) from the addressee will have to be produced for the dispatches, within 15 days from the date of dispatch.
- i) Apart from the representatives of the couriers picking up the packages from Circle Office and its other offices of the Bank, the Bank can also send / deliver such packages directly to any of the branch offices of the Couriers or to their accredited representatives against their acknowledgement.

3) GENERAL RULES & INSTRUCTIONS TO COURIER AGENCIES

- a) The offer/application shall be accompanied by all the documents in support of eligibility criteria. The applicant to submit all supportive documents. The sealed offers should be submitted on or before 18/03/2024, 3.00 P.M to
The Assistant General Manager, Canara Bank,
Premises & Estate Section, Circle Office, 524 Anna Salai, Teynampet,
Chennai – 600 018
- b) The tenders will be opened on the same day at 3.30 p.m.
- c) The Bank's decision in the selection process is final and Bank will neither entertain any correspondence in this regard nor will be bound to furnish any explanation. The acceptance of an offer will rest with the Bank which does not bind itself to accept the lowest offer and reserves to itself the authority to reject any or all of the offers received without assigning any reason.
- d) Offers which are incomplete in any respect are liable to be rejected.
- e) Interested Agencies are requested to submit their applications in the format enclosed. All the details which are essential to enable the Bank to evaluate and short-list shall be submitted.
- f) Wherever required and if the space provided is not sufficient, particulars can be furnished in Annexures but such details shall be clearly mentioned in the respective columns of the Application Format. Applicant shall enclose latest copies of brochures and technical documentation giving additional information about the applicant. The authorized person of the firm/ company shall sign in all the pages of the application with seal of the company/ firm.

4) SECURITY DEPOSIT:

The successful courier agencies who are accepting the standardized rates fixed by the Bank shall deposit an amount of **Rs. 75,000/- (Rupees Seventy Five Thousand only)** as security for due performance of the contract within 14 days from the date of intimation letter issued by the Bank.

The security deposit shall be remitted by way of DD favouring "Canara Bank, Circle Office" payable at CHENNAI. The security deposit shall be held by the Bank for the contract period of One year and shall not earn any interest.

5) RATES:

The standardized rates are inclusive of all charges for the labour, freight, and labour for packing, profits, and statutory taxes **excluding GST**. TDS as per statutory orders / laws shall be made. TDS certificate shall be issued for such deductions.

The rate standardized is applicable for the entire contract period and no escalations are permissible.

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6) PAYMENTS:

The service provider shall raise invoice on monthly basis with complete details (item wise) for the consignments sent, and claim the payment from the respective originating branch/office.

The payments shall be based on the rates fixed as per sanction. The payments shall be made by the Branches/ Offices once in a month based on the total number of couriers / covers / packets / consignments collected & delivered satisfactorily. The total number of couriers / covers / packets / consignments shall be counted based on the proof of delivery (POD) submitted by the agency. Claims without POD will not be entertained.

7) TIME SCHEDULE:

The delivery of the couriers/cover/packet/parcel/consignments shall be made within the time stipulated as below from the time of pick up.

Sl.No	DETAILS OF DESTINATION	DELIVERY TO BE MADE
a)	Within Chennai	1 day (24 Hrs)
b)	Within Tamil Nadu	1 day
c)	Southern States – (Andra Pradesh, Telangana, Kerala, Karnataka, UT of Pondicherry, Goa)	
	1. State Capitals and major cities	1 day
	2. All other places in the southern states	1-2 days
d)	Rest of India	1-3 days

8) PERIOD OF CONTRACT:

The duration of the contract shall be for a period of two year from the date of signing the agreement. However, the agreement will be entered for 1 year (FY 2024-2025) based on the satisfactory service the contract, the courier contract service may be extended for 2nd year (FY 2025-2026). Bank deemed to cancel if the service is not satisfactory during the contract period.

9) COMPENSATION FOR LOSS/ DAMAGE OF COVER / PACKETS / CONSIGNMENTS:

The courier agency shall be responsible for loss / damage of Cover / packets / consignments during the transit and shall compensate the Bank for the expenses incurred for retrieval of the documents / correspondence lost in the transit. The amount of compensation shall be fixed by Bank and the same shall be paid by the Courier agency to Bank failing which it shall be recovered from the Security deposit or from any amount due to the courier agency or by a way of legal suit.

10) RESTRICTION / SUSPENSION:

The Bank reserves the right of restricting the courier agencies services at any stage and makes other alternative arrangements for continuing the services after withdrawing such services from them or suspends the services.

The Bank shall have the liberty to omit, postpone or not to execute any service and / or any item of service and the courier agencies shall not be entitled to any compensation or damages

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for such omission, postponement, or non-execution except the charges which have become payable to them for the services actually rendered by them.

11) CONFIDENTIALITY:

The applicant, by submitting the application shall accept the relationship of trust and confidence established between them and Bank. The applicant by submission of his application shall agree to maintain all the information and communication in strict confidence and shall not divulge such information to any unauthorized persons or utilize for any activity whatsoever beyond the professional needs for carrying out the desired objectives.

12) Canara Bank reserves its right to reject any/or all the applications without assigning any reasons whatsoever.

13) The applicant shall furnish the list of retired Government/PSU/Banks employees, employed by him with full details of their previous employment.

14) The applicant shall furnish the list of his relatives working in Canara Bank with their present place of posting.

ASSISTANT GENERAL MANAGER

Enclosed: Application format

APPLICATION FORMAT FOR CARRYING OUT COURIER SERVICES FOR CANARA BANK CIRCLE
OFFICE AND FOR THE BRANCHES COMING UNDER THE PURVIEW OF THE CIRCLE

3. Turnover of the Company/firm (* Please attach copy of audited balance sheet and profit and loss account for three years along with ITR copies).

Sl. No.	Year	Turnover Amount Rs. in (lakhs)
1	01-04-2020 -31.03.2021	
2	01.04.2021-31.03.2022	
3	01.04.2022-31.03.2023	
4	01.04.2023-31.12.2023	

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(To submit the Balance sheet and profit and loss account as on 31.12.2023 even it is un-audited). The balance sheet should be certified by approved CA.

4. Registration with Government/ Public Sector / Banks

NAME OF THE ORGANISATION	DATE OF REGISTRATION	EXPECTED ANNUAL REVENUE

5. Key personnel permanently employed in your organization:

Sl No	Name	DESIGNATION

6. Furnish the names of three responsible clients/ persons for whom the major courier services are rendered by the applicant with address and telephone number who will be in a position to certify about the service of the applicant.

NAME OF THE OFFICIAL	ORGANISATION & ADDRESS	CONTACT NUMBERS

7. Details of List of relatives working in Canara bank;

NAME OF THE OFFICIAL	DESIGNATION	ADDRESS OF THE OFFICE / BRANCH

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8. List of retired Government / PSU/ Bank employees, employed by the applicant if any:

NAME OF THE RETIRED OFFICIAL	DESIGNATION	NAME & ADDRESS OF THE PREVIOUS EMPLOYER

DECLARATION

1. All the information furnished by me / us here above is correct to the best of my knowledge and belief.
2. I / we have no objection if enquiries are made about the work listed by me / us in the accompanying sheets / annexures.
3. I / We agree that the decision of CANARA BANK in selection of contractors will be final and binding to me / us.
4. I / We have read the instructions appended to the proforma and I / we understand that if any false information is detected at a later date the pre-qualification shall be cancelled at the discretion of the bank.

Place :

SIGNATURE OF THE APPLICANT

Date :

NAME & DESIGNATION

SEAL OF ORGANISATION

Checklist (To be filled by Applicants)

<u>1</u>	Have you signed in all the sheets?	Yes/No
<u>2</u>	Whether registered under Company Law? If so whether copy of the same is enclosed>	Yes/No
<u>3</u>	Whether copy of PAN- enclosed?	Yes/No
<u>4</u>	Whether copy of GST Registration is enclosed- with GST Number	Yes/No
<u>5</u>	If yes, No. of certificates enclosed	

(DECLARATION TO BE SUBMITTED ON LETTER HEAD OF THE BIDDER)

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I / We hereby declare that I / We have not been banned or delisted or debarred by any Government , Quasi Government Agencies, Public Sector Undertakings or Private Companies anywhere, anytime.

Should it be observed anytime during currency of the bidding process or during execution of the work that I / We have been banned, delisted or debarred by any of the above Agencies, then I / We agree for termination of the contract forthwith and also agree for forfeiture of our Earnest Money Deposit and Security cum Performance Deposit, if any, by Canara Bank, without any recourse.

Dated:

Signature & Name of the Bidder with seal

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FINANCIAL DETAILS OF THE OFFER

(TO BE SUBMITTED IN SEPARATE SEALED ENVELOPE MARKED AS FINANCIAL BID)

A) 1st Year - FY 2024-2025 (Price/ quote):

Weight in gm	Within Chennai /agglomeration/ having Chennai pincode	Within Tamil Nadu	Within Southern states * Refer Below	Rest of India
Upto 20 gm				
21 to 100 gm				
101 to 200 gm				
201 to 500 gm				
501 gm to 1 Kg				
For additional 1 Kg on part thereof				

B) 2nd year - FY 2025-2026 in %

The rate should quoted in % = _____ % increase of previous FY 2024-2025.

Note: The successful bidder will be arrived based on the lowest rates quoted for FY 2024-2025 only.

However, the lowest percentage quoted for FY 2025-2026 by any technically qualified bidder shall be considered as lowest value for 2nd year and the lowest percentage will be fixed for the existing rate paid for FY 2024-2025.

*** Southern States: (Andra Pradesh, Telangana, Karnataka, Kerala, UT of Pondicherry, Goa)**

Place :

Date :

SIGNATURE OF THE APPLICANT

NAME & DESIGNATION

SEAL OF ORGANISATION